

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Willowbrook Water and Sanitation District

Had the following Violations Identified During a Drinking Water Inspection

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

A routine drinking water inspection conducted on September 9, 2022, by the state drinking water program identified the following violations that may pose a risk to public health.

Identified Violation: F334-Management

Date Correction is Required: 2/4/2023

Steps We Are Taking: The Field Services Section of the Colorado Department of Public Health & Environment's Water Quality Control Division (the "CDPHE") performed a sanitary survey (the "Survey") of Willowbrook's Willow Springs Storage Tank on September 9, 2022. At the time of the Survey, the CDPHE identified deficiencies requiring correction. These deficiencies were comprised of a missing gasket at the tank's access hatch, damage to the tank's air vent, a lack of watertight seal on a repaired penetration in the tank's access hatch and the lack of a downturned vent (i.e., one where the protective screen is not visible from a horizontal position). None of these issues was noted in connection with prior CDPHE surveys and these issues did not, by themselves, require public notice. However, the CDPHE found that, by failing to note and identify the defects above, Willowbrook had failed to implement its storage tank inspection plan. A failure to implement a storage tank inspection plan is a violation requiring public notice.

Willowbrook will resolve the violation by taking the following action:

- 1.** The deficiencies noted above will be corrected within the timeframe established by the CDPHE. The missing gasket and damage to the tank's air vent were repaired on 9/12/22. Willowbrook is in the process of ordering a replacement access hatch and retaining a fabricator to install the required downturned vent. The installation of both items will be completed as soon as practicable and, in any event, no later than CDPHE's 2/4/2023 resolution deadline.
- 2.** Willowbrook is implementing its finished water tank inspection plan in full by adhering to the inspection methods documented in the inspection plan for all future inspections.
- 3.** Willowbrook will develop and submitted to the CDPHE a standard operating procedure for how inspection personnel perform periodic tank inspections.

4. Willowbrook will submit to the CDPHE an inspection report confirming that correct methods were used for the required inspection of the storage tank in the quarter following the Survey.

5. Willowbrook has provided a statement to the CDPHE that the inspection methods documented in its finished water tank inspection plan will be followed for all future tank inspections.

Based on the nature of the violation the CDPHE found (F334-Management), the CDPHE requires that this notice include the following statement.

- Inadequately maintained storage tanks, identified through inspections, may allow contaminants or disease-causing organisms to enter the drinking water, which can cause diarrhea, nausea, cramps, and associated headaches.

What does this mean? What should I do?

- There is nothing you need to do at this time. The water in Willowbrook's Willow Springs Storage Tank has passed all required water quality tests and Willowbrook is actively addressing the required action items. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

We anticipate resolving the problem by **as soon as practicable (based on installation and manufacturing lead times for the new hatch and downturned vent noted above) and, in any event, no later than February 4, 2023.** For more information, please contact **Eric Byrd** at **Office@willowbrookwater.org** or **(303) 986-2275**, or **9850B West Girton Drive, Lakewood, CO 80227.**

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: Willowbrook Water and Sanitation District - CO0130843
Date distributed: **November 4, 2022.** Notice will be posted on Willowbrook's website (<https://willowbrookwater.org/>) until all items are fully resolved.